



Telecommunications are a vital part of today's fast-paced digital society; ensure your programs are up to par with TL 9000 certification from Perry Johnson Registrars!

WHAT IS TL 9000 CERTIFICATION?

TL 9000 is the ISO 9000-based standard that was developed specifically for the telecommunications industry. TL 9000 was developed by an industry consortium called the QuEST forum, which consists of representatives from leading telecommunications service providers in the United States, Canada, and Britain. TL 9000 incorporates all elements of ISO 9001:2015, then adds requirements specific to the hardware, software, and services segments within telecommunications. A further element of TL 9000 is the inclusion of "metrics," a quantitative method of measuring cost and performance.

PJR was involved in the TL 9000 initiative from the beginning, being one of a select few registrars who participated in the formation of this important new standard by becoming a QuEST Forum Liaison Member. Being a Liaison Member allows PJR access to the most up-to-date information on TL 9000, which translates into the best service for PJR clients.

PJR is accredited by ANAB to register clients to TL 9000.

What makes TL 9000 different from ISO 9001?

TL 9000 is a two-part quality system with significant components related to management and measurement. TL 9000 certified organizations are particularly required to comply with the following:

- All requirements of ISO 9001:2015
- Telecomm-specific requirements applied to all registrations
- Telecomm-specific requirements applied to hardware, software, and/or service registrations
- Telecomm industry measurements that apply in all product categories
- Telecomm industry measurements that apply in certain product categories (specific to hardware, software, and/or services)

Full specifications of the TL 9000 standard are available for download from TL9000.org!

PJR ADVANTAGES

As a leader in the certification industry, PJR is focused on our clients' satisfaction and success! Our experienced auditors and dedicated schedulers give each client the individual one-on-one attention they deserve with detailed audit plans, flexible scheduling, and value-added auditing.

Request a **FREE** quote today and see what a difference PJR can make!

CALL (248) 358-3388 or EMAIL PJR@PJR.com

