

# Perry Johnson Registrar's QUALITY POLICY STATEMENT

Through a strategy of continuous improvement and teamwork, and in accordance with the requirements set forth by the international standards organizations, Perry Johnson Registrars, Inc. is dedicated to differentiating itself as an effective provider of certification services, as well as ensuring that we create value for our customers, industry stakeholders, and employees.

The foundation for achieving our objective is based upon our commitment to provide our clients with the highest level of service to assist with their success in the global marketplace.

PJR understands the importance of impartiality in carrying out its management system certification activities, manages conflict of interest, and ensures the objectivity of its management certification activities. PJR further supports a policy of public access and disclosure of information regarding its certification processes and status of certified organizations, and is responsive to complaints about its activities and the activities of its certified clients.

The entire PJR team adheres to the spirit of this quality policy as well as the directives of the Quality Manual and its subordinate documents.

**Terry Boboige**  
*President*



## PJR Worldwide Offices

### United States:

Troy, MI: World HQ  
Chicago, IL  
Dallas, TX  
Los Angeles, CA

### International:

Fukuoka, Japan  
Hiroshima, Japan  
Nagoya, Japan  
Osaka, Japan  
Sapporo, Japan  
Sendai, Japan  
Tokyo, Japan  
Monterrey, Mexico  
Caserta, Italy  
Bangkok, Thailand  
Bangalore, India  
Hyderabad, India  
Toronto, Canada  
Shanghai, China  
Horsham, United Kingdom

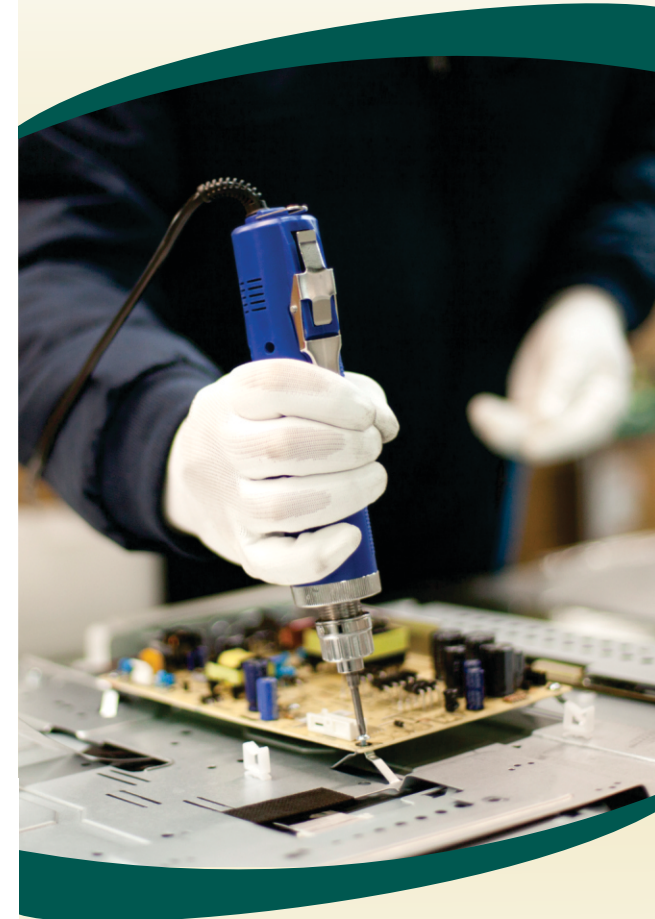


755 W. Big Beaver, Suite 1340  
Troy, Michigan 48084  
1-800-800-7910 or (248) 358-3388

To receive a proposal for your facility,  
call PJR at **1-800-800-7910** or  
visit our website at [www.pjr.com](http://www.pjr.com).



The Globally Responsible Way To Recycle Your Electronics



*Your partner in  
e-Stewards certification*

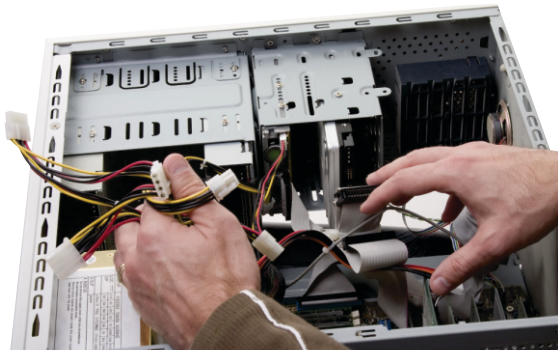


## e-Stewards

e-Stewards certification is a leading global program designed to ensure proper handling and disposal of old electronic equipment. The e-Stewards logo allows individuals and organizations the ability to identify recyclers that adhere to the highest standard of environmental responsibility and worker protection. e-Stewards certification is open to electronics recyclers, refurbishers and processors.

Key Components of e-Stewards include:

- ISO 14001 certification, which is embedded in the e-Stewards standard.
- Prohibits disposal of toxic wastes from electronic equipment in solid waste landfills and incinerators.
- Requires compliance with international hazardous waste treaties for exports and imports of electronics, and specifically prohibits export of hazardous waste from developed to developing countries.
- Prohibits use of prison labor in the recycling of toxic wastes from electronics, which often have sensitive data embedded.
- Requires baseline protections for and monitoring of recycling workers in every country, included developed nations where toxic exposures are routinely taking place.
- Is written for International use.



The *e-Stewards® Standard for Responsible Recycling and Reuse of Electronic Equipment®* is a comprehensive set of performance requirements created specifically for the electronics recycling and asset recovery industries, and other processors, set into the framework of the global environmental management system standard known as ISO 14001. Version 1.0 of this standard was released in 2009 and was updated in 2013 to Version 2.0, and most recently on March 15, 2017 Version 3.0 was published. The standard was developed by leaders in the e-waste industry with the intent that the standard could be implemented by all types and sizes of companies. Regardless of a company's size and the type of e-waste processing conducted on-site, the e-Stewards certification program provides a high level of confidence that a recycler consistently conforms to the e-Stewards standard.

Benefits of e-Stewards certification:

- Positioning yourself for federal contracts since the federal government now requires all federal facilities to recycle their e-waste with a certified e-Stewards or R2 certified recycler.
- Demonstrates to customers that your company is in compliance with domestic and international laws.
- Instills public confidence through certified third party review.
- Helps protect against environmental and human health impacts from improper recycling.
- Promotes safe and effective recovery and reuse of equipment to those who need them.
- Helps reduce mining and processing of virgin materials, which will reduce environmental impact by conserving our limited natural resources.

Be a leader in the e-waste industry and get certified to e-Stewards. For more information on e-Stewards or to receive a quote for certification please contact PJR at **1-800-800-7910**.

## PJR, Your Certification Partner

PJR knows certification. For nearly two decades, we have provided certification services across many standards and across the globe. Here in the US, PJR was the #1 reporting Certification Body in North America in 2015.

While our range of certification services is diverse and our global reach is wide, we're proud of our client-centered customer service.

- Our dedicated Project Managers welcome the opportunity to answer all of your questions as they provide you with a customized certification service plan and pricing – all free of charge.
- Once you select us as your certification partner, we continue to make the experience easier for you by providing a single point of contact for scheduling and any customer service concerns throughout the certification process.
- We offer our client-base free seminars, webinars, in-person training, and informational newsletters on a variety of topics.



**To receive a proposal  
for your facility contact us at:**

**1-800-800-7910**  
**[www.pjr.com](http://www.pjr.com)**